Professional conduct and nondiscrimination policy statements.

International Guild of Auditory Processing Specialists (IGAPS) prohibits discrimination against and harassment of any participant or speaker because of race, color, national or ethnic origin, age, religion, disability, sex, sexual orientation, gender identity and expression, veteran status or any other characteristic protected under applicable federal or state law. All who are responsible are charged to support this effort and to respond promptly and appropriately to any concerns that are brought to their attention

Standards for Professional Conduct Professional behaviors and professionalism are critical to effectively providing continuing education.

## Professionalism and Professional Conduct includes:

- Honesty and integrity: Act honestly and truthfully
- Trustworthiness: Should carry out responsibilities dependably
- Empathy and cultural diversity: Should respect all culture, race, religion, ethnic origin, gender, and sexual orientation with regard for differing values and abilities to be able to to share and understand other's feelings or experiences
- Communication: Communicate effectively with confidence both in oral and written format.
- Punctuality: Comply with established oral and written deadlines and respond to requests (written, oral, e-mail, telephone) in a timely fashion.
- Professional behavior: Display professional behavior toward participants and speaker and show regard for persons in authority
- Ethical standards: Demonstrate high moral standards related to practice, research, and service.
- Social contracts: Conduct interactions in a professional manner.
- Negotiation, compromise, and conflict resolution: Demonstrate good skills of conflict resolution and formulate constructive evaluation of others' performance as well as demonstrate positive attitude when receiving constructive criticism.
- Professional competence: Produce quality work and take responsibility for learning.
- Time management and decision-making: Utilize time efficiently with accountability for decisions.
- Appearance: a. Maintain a professional appearance when representing IGAPS (including personal hygiene and grooming appropriate to the setting)